



Country Roads R.V. Resort



Resident's Guide



**VOTED
YUMA'S BEST
RV PARK**

**COUNTRY ROADS
5707 E. 32ND ST.
YUMA, AZ 85365
PHONE: 928-344-8910
FAX: 928-344-0080**

WWW.COUNTRYROADSYUMA.COM



An Age 55 and Over Homeowners Community Association

WELCOME

On behalf of our Management Staff and Employees, we welcome each and every one of you to our resort community. We, at Country Roads, promise you a clean, well-run resort

and an activity program that will cover most everyone's interests. We welcome you into a family of warm and friendly people that are a part of Country Roads.

To get started, we have enclosed some information, such as Check-in Procedures, Important Resident Guidelines & our Pet Policy that you will find useful now and in the future. If you have any questions, please stop by the Homeowners Office and they will be happy to help you.

You probably already know all about the facilities that Country Roads has to offer. However, you may not know that there are pay phones, soda machines, rest-rooms, laundry, pools and Jacuzzis located in the main complex, as well as in each satellite facility. We also have a mail drop and a mail room, located next to the mailboxes in the main complex. Our activities office is open 5 days a week, where you can find out about all the activities being held.



We also invite you to visit our website at www.countryroadsyuma.com, where you can get an in-depth look at the activities Country Roads has to offer. We also ask that you review the Rules & Regulations of Country Roads. You can do this on our website or you can pick up a copy in the Homeowners Office.

All of us at Country Roads hope you enjoy your stay. If we can be of any help, please let us know.

We are now offering:

“Welcome to Country Roads” Orientation Program
2023-2024

Ballroom 1:00pm - 2:00pm
Oct. 31 Dec. 7th
Jan. 4th Feb. 1st
(Tentative Dates)

Refreshments Served
Dates subject to change.



Check - In Procedures

Welcome to our park. Please read the following information carefully.

On the first business day after your arrival, Homeowners and Renters need to check in to the Homeowners Office . Renters must fill out beige registration card and submit copy of driver's license.. Homeowners will need to pick up their new badges 2023/2024.

At this time you will have your picture taken and receive your official identification badge(s). Pictures can be taken Monday through Friday during regular office hours.

If you stay with us is less than 30 days, your temporary identification badge(s) are sufficient.

Thank you for selecting Country Roads as your home while in Yuma, AZ. We truly hope you enjoy your stay and create many special memories for years to come.





2023 Board Members

President - - - - - Pat Tuckwell

pattuckwell1@yahoo.com

Lot #717 Phone # 608-770-7611

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Vice President- - - - - Joe Clifton

Joseph.clifton59@gmail.com

Lot #421 Phone # 360-521-9314

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Treasurer - - - - - Duane Anderson

aduanes45@gmail.com

Lot #1131 Phone #406-663-0176

~ ~ ~ ~ ~

Secretary- - - - - Martha Durand

MarthaDurand123@gmail.com

Lot#804 307-262-1672

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Member at Large - - - - - Ken Garcia

ken.capcon@gmail.com

Lot#1074 Phone # 503-932-2971

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Member at Large - - - - - Jim LaFrenaye

jimlafrenaye@yahoo.com

Lot#712 928-210-2779

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Member at Large - - - - - Mike McMillen

mhmcmillen@gmail.com

Lot#1 509-637-4602

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Resident Guidelines ...

GENERAL INFORMATION

Registration: The most important part of the Registration Process is securing your **Identification Badge**, which must be worn at all times by everyone over 18, when using the Common areas of the resort. Renter's — complete the Registration Card and take it to the Homeowners Office as soon as possible. Temporary badges are sufficient for the guests staying less than 30 days. These may be obtained at the Homeowners Office. The staff will provide a vehicle pass, map, brochure, complete list of resort rules and additional material which will answer most of your questions.

Homeowners Office: Located in the main complex (928) 344-8910 Ext. 0.

Office hours are:

Mon. through Fri. 8:00am - 4:00pm
Badges, copies, faxing, scanning, emails laundry card and general information is provided.

Activities Office: Located at the main complex, near the mailboxes, (928) 344-8910 Ext#1. Office hours are Mon. through Fri. Scheduled activities and sign-up sheets can be found on a variety of bulletin boards located throughout the main complex. Upcoming events can be found in our monthly newsletter Courier and on our website:
www.countryroadsyuma.com.

RULES TO REMEMBER

Age Qualified Resort: One resident per site must be 55 years or older.

Guests & Occupancy: Your unit is based on two people per site. Property owners and/or renters must accompany all guests under the age of 18 while using resort amenities.

Children: Guests under the age of 18 may use the park amenities when accompanied by an owner/renter during the Thanksgiving, Christmas and Spring Break (call Homeowners Office for details). This does not preclude residents from having children visit on their property during non-authorized times. The use of amenities is only allowed during specified holiday dates. Only licensed individuals may operate vehicles within the park, including golf carts.





Resident Guidelines...

Pets: All pets must be registered at the Homeowners Office. Please complete the enclosed form and turn it into the office. Pets are prohibited from all common areas except roadways and must be on a leash when taken off your property. Please refrain from letting your pet mark their territory on private property. Dog areas are located just outside the south and west walk gates. Please pick up after your pet and deposit waste material in the garbage container located within each area. Doggy bags are available for your use. (See Pet Policy and Rules for details.)

Quiet Hours: Quiet hours in the park are from 10:00p.m. to 7:00a.m. Please be considerate of your neighbors with respect to noise and nuisance.

Security: Located at the entrance of the main gate and operates 24 hours a day, 7 days a week. If you are expecting any type of visitor, inform security at (928) 726-9391. For emergency **ONLY:** (928)-726-2963

Traffic: Vehicle passes must be visible at all times. No overnight parking on the roadways except the three day maximum for loading and unloading RVs & golf carts .

Site Requirements: Each site is allowed one RV or park model unit. Tents, clothes lines or auxiliary power units are not permitted. Country Roads and/or its employees are not responsible for any damage due to the lack of a surge protector circuit analyzer. Utility trailers, campers, boats, etc. must be stored off-site. Tow dollies may remain on the lot if stored behind the unit. Residents shall maintain their site in a neat and orderly manner, keeping it free of weeds, debris and leaves. Please do not walk through occupied sites without permission of the residents.

Smoking: In accordance with Arizona's Smoke Free Law, smoking is strictly prohibited in any public building. Designated smoking areas are provided in the main complex.

Solicitors: Soliciting in the park is prohibited. Please contact security at (928) 726-9391 to report such activity.





Resident Guidelines ...

RESORT AMENITIES & FACILITIES

Main Complex: As indicated on the site map, a variety of buildings are located in the main complex and host the Homeowners, library, exercise facility, billiards, card & meeting rooms. Various clubs and groups use the area for ceramics, sewing, computer classes, horseshoes, shuffle board, tennis, pickleball, golf driving range, putting green., pay phones, newspapers, and soda machines are also located in the main complex.

Grand Ballroom: Located in the main complex and includes a kitchen and large ballroom floor. Residents and their guests may purchase breakfast or lunch Mon. thru Fri. and on designated Saturdays. The ballroom hosts many special events, concerts, dances, craft fairs, bingo, dinners, church services, and much, much more.

Swimming Pools and Spas: There are a total of five swimming pools in our park. Two outdoor and one indoor pool as well as a spa are located in the main complex. There are two satellite locations north of the main complex. All pools are heated, and open 24 hours a day. Please shower before entering the pool or spa. Please wear proper swimming attire.

Woodshop, Quilting and Sewing: Located by the west exit gate. The Wood shop has a separate building, while Sewing and Quilting are in the Coronado Room.

Laundry Facilities: Located in the main complex and also at both satellite locations. Please be prompt in removing your items to give others immediate access. An outdoor clothes line is provided at the main complex for air drying. Secure a Laundry Card and have money applied to it located at the at the main laundry facility (CREDIT CARD ONLY). Please notified the office for any none working machine.

Mail: Mailboxes are located on the north side of the main complex. Any issues or concern with mail need to be addressed with the main post office. (928)343-9416

Newsletter: A monthly newsletter, the “Courier” can be picked up in the Homeowners Office and available to download from our website during the months of October through April.





Resident Guidelines...

UTILITIES

Sewer: The entire resort is on city sewer, which is included in your fees.

Electricity: Electricity for Homeowners is paid directly to APS (Arizona Power Service) 1-866-776-0445. The Electricity for Renters are arranged between you and the Homeowner.

Water: Water is provided by the resort. Please use sparingly especially when washing park models, RVs, and vehicles. A reverse osmosis water dispenser is located in the southeast corner of the main complex (for a fee). Bring your own containers. An ice machine is located just outside the Grand Ballroom on the north side, for a fee.

Telephones: To establish a land line, contact Century Link (877)990-0994 or Spectrum (833)697-7328. There are pay phones located in the main complex and the two satellite pool locations. There is a courtesy phone for local calls only, located across from the Inca Room.

Wi-Fi: Service is provided in the main Complex –ONLY . No password required!

Television: Basic cable service is provided at no additional charge for each lot. 1 BOX ONLY! Additional cable offerings are available through Spectrum, which you pay directly.

Internet: Hard wire only– provided at no additional charge for each lot. .Any further question contact Spectrum. Not WIFI!

Refuse: Large dumpsters are placed in the maintenance yard near the west gate. Do not place anything outside or put anything toxic inside the dumpsters. Go GREEN and remember to recycle. Separate containers for cardboard, newspaper, glass, aluminum cans and plastic are provided for your use.

Country Roads Governance: The Association is governed by an elected Board of Directors. On Site Manager and Staff are responsible for maintaining the park and report to the Board of Directors. Management will make every reasonable effort to provide a clean and safe environment in the resort. However, the Board of Directors, Management and Staff disclaim any responsibility for any losses resulting from fire, theft, accident or disaster.





Pet Policy & Rules

1. Register all pets at the Homeowners Office upon arrival. **Two pets Max per Lot.**
2. Show proof of rabies shots as required by Arizona State Law.
3. All pet owners MUST pick up after their pets both inside and outside the park (this also includes your own lot).
4. No pet shall be allowed to make an unreasonable amount of noise or become a nuisance (i.e. barking, howling, whining, etc.).
5. No pet is to be left outside unattended and /or causing nuisance.
6. Pets must be walked to the pet areas on a leash.
7. Pets must have some identification or the dog pound will be called.
8. Pets are prohibited from all common areas except roadways and must be on a leash when taken off your property.





PET REGISTRATION

Owner's Name: _____

Lot#: _____ **Service Dog:** _____

Phone #: _____

Pet's Name: _____ **Type / Breed:** _____

Color: _____ **Last Rabies Shot:** _____

Signature: _____ **Date:** _____



Holiday Dates 2023-2024

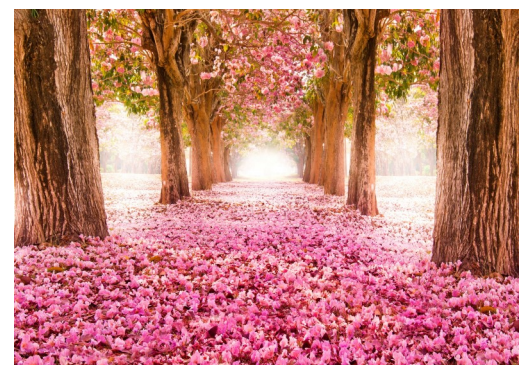


Canadian Thanksgiving
Oct. 08 thru Oct. 15

US Thanksgiving
Nov. 19 thru Nov.26



Christmas
Dec. 24 thru Jan. 6, 2024



Spring
Mar. 18 thru April 14, 2024

**SOUTH POOL-LAP OPEN FOR UNDERAGE VISITORS
DURING SPECIFIED TIME ABOVE &
JUNE/ JULY/ AUGUST - ONLY .**



Room Names

ROOM NAMES

MOJAVE ROOM (By Fitness room)

BALLROOM (By Home Office)

CERAMICS / POTTERY (Across from Chapel)

CHAPEL (Across from the Ceramics Room)

NAVAJO ROOM (Across from the Ceramics Room)

AZTEC ROOM (By Laundry Room)

INCA ROOM (Next to Aztec Room)

CORONADO ROOM (By maintenance yard)

FITNESS ROOM (By Mojave Room)

MARICOPA ROOM (By Welcome Center)

WELCOME CENTER ROOM (By Maricopa Room)

LAPIDARY / WOOD CARVING (By Fitness Room)

BILLIARDS ROOM (By Lapidary /Wood Carving

LIBRARY (Across Main Pools)

WOOD SHOP (By maintenance yard)



Washer & Dryer Instructions



TO CHECK YOUR BALANCE:

1. Select the **Check Value** option.
2. Completely insert your card into the Card Reader. Your balance will appear on the display.
3. Once complete, remove your card from the Card Reader.

TO ADD MONEY TO YOUR CARD:

1. Select the **Add Value** option.
2. Completely insert your card into the Card Reader.
3. Select **YES** to continue.
4. Select the amount to be added to your card.
5. Insert your credit or debit card into the Swipe Reader. The value will be added to your Card. Your new balance will appear on the display.
6. Once complete, remove your Card .

TO PURCHASE A NEW CARD:

1. Select **Buy Card** option. Each card is \$10.00. (NO VALUE ON CARD \$0.00)
2. Select **YES** to continue.
3. Insert your payment (credit, debit) into the appropriate Reader. Once your transaction is approved, a new Card will be dispensed.
4. Remove your Card from the Card Dispenser.

If you have problems with your Card, please contact the **WASH (800)-342-5932 OR VISIT WEBSITE (www.wash.com) look for the refund icon mid page.** Laundry Cards and Add-Value Stations are located in the Main Laundry (credit or debit card **ONLY**).