

City Property Management Company
4645 E Cotton Gin Loop
Phoenix, AZ 85040
Telephone (602) 437-4777 Fax (602) 437-4770

Dear Homeowner,

City Property Management has a Homeowner Account Management Website that is available to you free of charge.

We are excited about this feature and feel this application is invaluable to all homeowners. You will have easy access to information about your Association account, including:

- Your accounting status, including your current balance and a history of the charges and payments made on your account
- Any compliance letters that have been issued, and if your community is participating in our photo partnership program, any full-color pictures that may have been taken regarding any violation you received.
- Links to other important websites, including a site that allows you to make your payments online, and your Association's informational website.

Obtaining your community's forms is also extremely important in the management of your community, and forms can be easily downloaded.

Since we value communication, there are contact tabs so you will have the ability to notify a member of our team that specifically services your account.

To ensure that your account information remains private, you have been assigned your own specific passcode. You must use this passcode to establish your account. The address of the website is <http://homeowners.cityproperty.com> and your passcode is on your accounting statements and coupons that have been mailed to you. We encourage you to visit the website and take a look at your account information.

To create your account, click on the "click here to create your account" link on the login page. You will be prompted for your passcode, and then your email address and a password of your own choosing for future logins. If you experience any problems logging in to your account, please contact Jolene Kingsafer at (602) 437-4777, ext 137 or email her at jkingsafer@cityproperty.com. You may contact the onsite office at Country Roads to obtain your passcode as well.

If you have any questions or would like to share some comments regarding the website, we would like to hear from you. Please contact us at info@cityproperty.com.

Thank you.

The Entire Team
City Property Management